

# Enjoy greater access to diagnostic testing with more Labcorp patient service centers (previously known as WestPac patient service centers)

Effective Monday, April 1, 2024, Labcorp patient service centers (PSCs) will be live with our patient-friendly applications, allowing us to deliver a superior customer experience. By building on WestPac's history of outstanding service and Labcorp's comprehensive test menu, lab medicine expertise and support capabilities, we are confident that we will continue the tradition of delivering high-quality laboratory service to patients in Central and Southern California.

## To make your visit with Labcorp smooth and efficient, please have your:

- Current insurance identification card (Medicare, private insurance or HMO/PPO). Note: If you have a new Medicare card, please present it at check-in
- Driver's license or other photo ID

## When you arrive, check in using one of two convenient methods:

- Scan the QR code from your appointment confirmation or reminder at the Labcorp Express kiosk
- Use the link in your appointment confirmation to check in from your mobile device

Once you check in, you can wait in your vehicle or a nearby location. We'll text you when it's your turn to be seen.

Children must be supervised at all times while at our labs. Please plan ahead. Note: You may not bring children inside the collection area during a drug screen procedure.

## Key Information for Patients

- **Patient Billing** – Labcorp's billing is separate from your physician's office. You may receive a bill from Labcorp for out-of-pocket costs, depending on the terms of your insurance coverage. If you have any questions regarding your Labcorp bill, please contact Labcorp at 800-845-6167
- **Customer Service** – Patients with non-billing related issues may reach out to Labcorp's customer service at 855-415-1976
- **Patient Results** – There will be no significant changes to how you or your provider receive your test results. You should continue to receive test results via your current patient portal application and your provider will be notified in the same way. Labcorp will be listed as the performing laboratory on all results. Lab results are delivered to the Labcorp Patient™ portal. Log in or register online at [patient.labcorp.com](https://patient.labcorp.com) or scan the QR code
- **Insurance Acceptance** – Labcorp will file claims directly to Medicare, Medicaid, many insurance companies, and most other managed care plans
- **Lab and Testing Appointment Scheduling** – To locate lab information and schedule lab appointments, please access Labcorp's online "Find a Lab" locator at [labcorp.com](https://labcorp.com) or call 888-522-2677. To schedule your appointment, you may use Labcorp's online appointment scheduling option by visiting [labcorp.com/patients](https://labcorp.com/patients) and selecting "Make a Lab Appointment"
- **Payment Methods** – Money orders, personal checks and all major credit cards are accepted at time of registration



Labcorp also offers additional options for payment, including payment plans and a program to assist those who are uninsured or whose insurance does not cover clinical laboratory services

### Arroyo Grande

1542 W Branch Street  
Arroyo Grande, CA 93420  
805-489-2732  
805-489-2761 Fax  
Mon-Fri 7:30 am to 3 pm  
Lunch 12 pm to 1 pm

### Atascadero

7301 Morro Road #106  
Atascadero, CA 93422  
805-792-8019  
805-792-8018 Fax  
Mon-Fri 6:30 am to 3 pm  
Lunch 11 am to 12 pm

### Los Osos

1193 Los Osos Valley Road  
Los Osos, CA 93402  
805-528-9515  
805-528-9510 Fax  
Mon-Fri 6:30 am to 3 pm  
Lunch 11 am to 12 pm

### Morro Bay

285 Marina Street  
Morro Bay, CA 93442  
805-772-6417  
805-772-6416 Fax  
Mon-Fri 6:30 am to 3 pm  
Lunch 11 am to 12 pm

### Paso Robles

112 Niblick Road  
Paso Robles, CA 93446  
805-226-4120  
805-226-4122 Fax  
Mon-Fri 6 am to 4 pm  
Sat 7:30 am to 11 am

### Pismo Beach

911 Oak Park Blvd, Ste 103  
Pismo Beach, CA 93449  
805-489-3450  
805-489-3451 Fax  
Mon-Fri 6 am to 4 pm  
Sat 7:30 am to 11 am

### San Luis Obispo

3701 South Higuera Street,  
Suite 102  
San Luis Obispo, CA 93401  
805-540-5140  
805-540-5141 Fax  
Mon-Fri 6 am to 4 pm  
Sat 7:30 am to 11 am

### Santa Maria - Cypress

1300 East Cypress Street, Suite D  
Santa Maria, CA 93454  
805-928-7326  
805-354-7183 Fax  
Mon-Fri 6:30 am to 3 pm  
Lunch 11 am to 12 pm  
Sat 7:30 am to 11 am

### 1145 E Clark Ave, Ste B Santa Maria, CA 93422

805-934-4498  
805-934-2089 Fax  
Mon-Fri 8 am to 3:30 pm  
Lunch 12 pm to 1 pm  
**Drug Screens**  
Mon-Fri 10 am to 11 am  
Mon-Fri 1 pm to 2:30 pm

### Templeton

### 350 Posada Lane, Suite 104 Templeton, CA 93465

805-434-9337  
805-434-9338 Fax  
Mon-Fri 7 am to 3:30 pm  
Lunch 12 pm to 1 pm

### 1050 Las Tablas Road, Suite 13 Templeton, CA 93465

805-434-6651  
805-787-0104 Fax  
Mon-Fri 6:30 am to 3 pm  
Lunch 11 am to 12 pm



Visit [Labcorp.com](https://www.labcorp.com) to find locations near you, view hours  
and make appointments, or call **888-522-2677**.

